QUESTIONNAIRE FROM NATIONAL SURVEY ON SASAFETY AND HEALTH HEALTH HEALTH HEALTH HEALTH HEALTH (ENGE 2009) (ENGE 2009)

NIPO 272-13-026-1







VI NATIONAL SURVEY OF WORKING CONDITIONS BUSINESS QUESTIONNAIRE

Nº:		

this

The National Institute for Safety and Hygiene at Work (INSHT in Spanish) is an Autonomous Body of the Ministry of Labour and Immigration, which, within the framework of the Act 31/1995 of 8 November on Prevention of Occupational Risks, has as its mission, among others, the analysis and study of health and safety conditions at work. To meet its objective, the INSHT periodically carries out the National Survey of Working Conditions. Your business has been selected to participate in this statistical survey.

STATISTICAL CONFIDENTIALITY AND COMPULSORY DATA PROVISION: For the purposes set forth in Law 12/1989, of 9 May, on Government Statistics, in Organic Law 15/1999, of 13 December, on Personal Data Protection, and other applicable regulations, the proper use of the information provided by businesses in the course of this study is guaranteed, as well as the *statistical confidentiality* of the data provided.

Statistical studies are protected by the Government Statistics Act (Ley de la Función Estadística Pública, LFEP), which guarantees that data provided remains protected by statistical confidentiality and in no case will such information be used improperly. In this sense, data will be handled in an anonymous and aggregated manner.

Likewise, you are hereby informed that this survey is considered *compulsory*, as it is one of the statistical activities included in the National Statistics Plan. All natural and legal persons who supply data must reply truthfully, accurately, fully, and within the deadline to survey questions duly put to them by the statistical services (art 10.2 of the LFEP), for which failure to cooperate with the provision of information will be punishable in accordance with the norms contained in art. 48.1 of the

Q.1	At present, how centre?	many workplaces do	es the business	have in	Spain (with	the same	company	name)	including
	•	Only this workplace		1 →	SKIP TO 0				
	•	2 to 5 workplaces							
		6 to 10 workplaces		3					
		Over 10 workplaces							
Α.	GENERAL INFO	RMATION ABOUT	T THE BUSINE	ESS					
Q.2	What is the primary	economic activity of	the business?			CNAE-93	(NACE cod	de):	
						CNAE-09	(NACE co	de:	
_	(Describe in the m	ost precise and specifi	c way possible, th	ne primary	activity carr	ied out in the	e business)).	
Q.3	At present, how ma	any employees are on	your business' p	<u>ayroll</u> in	Spain?				
		Nº of employees:			(ANSWER	EVEN IF IT	IS AN API	PROXI	MATION)
В.	GENERAL INFO	RMATION AND L	ABOUR STRU	ICTURE	OF THIS	WORKPL	ACE		
Wha	at is the primary eco	nomic activity of this v	workplace?						
	(Describe in the m	ost precise and specifi	c way possible, th	ne primary	activity carr	ied out in yo	ur workpla	ce)	
-									

Q.4 How los	ng has th	nis <u>workplace</u> been d	carrying out this ac	ctivity?:					
	N° y	/ears	Nº months		(.	ANSWER EV	EN IF IT IS	S AN APPR	OXIMATION)
Q.5 Distribu	ıte the ir	n-house staff presen	tly at <u>the workplac</u>	<u>e,</u> accordii	ng to the	following cl	assificatio	n:	
for this	s workpla	is understood as all a ace (within the facilition ar day, excluding the	es as well as outsid	le) althougi					
				The activity itself	Cate- ring	Computing	Security	Cleaning	Other. Specify:
	Indefir	nite or permanent sea	sonal contract						
Own payroll	Determined duration contract (work or service, contingent on production circumstances, temporary employee, trainees, interns, etc.)								
		act or subcontract emp							
		lependent Self-emplo	•						
Other (external)	compa	-,,	•						
payroll	emplo	•	encies (ETT)						
	Other	. Specify:							
TOTAL									
IUIAL									
Q.6 Distribu	ite the <u>p</u>	<u>ayroll</u> of this workpl	ace according to g	ender and	nationa	lity:			
			No. Span	nisn	No. for	eign	Total		
		• Men							
		 Women 						_	
Q.7 Distribu	ite the <u>p</u>	ayroll of this workpl	ace according to a	ge:					
•		n 16 and 19 years				<u></u>			
•		n 20 and 24 years							
•		n 25 and 54 years							
•		n 55 and 65 years							
		years							
•	TOTAL	•••							
Q.8 Distribu	ite the <u>p</u>	ayroll of this workpl	ace according to tl	he location	where t	they carry ou	t most of	their work:	
•	At this v	workplace							
•	At other	workplaces of the sa	me enterprise						
•		enterprises							
•		street (repair, mainter							
•		own residence							
•									
•	TOTAL	•••							
Q.9 Distril	oute the	payroll of this work	place according to	the type o	of work s	chedule they	follow at	present:	
•	Split sh	ift: morning and aftern	ioon						
•		ious workday: fixed m							
•		ious workday: fixed af							
•		ious workday: fixed ni							
•		alternating teams (sh							
•	Work in	alternating teams (sh	nifts): morning/aftern	oon/night					
•		alternating teams (sh							
•		Specify:							
•	TOTAL	•••							

	Regulations for Prevention services) carried out? (MULTIPLE RESPONSES ARE POSSIBLE)
•	Work with exposure to ionising radiation
•	Activities in which high-risk chemicals are involved
•	Work with exposure to group 3 biological agents (a biological agent that can cause severe human disease and present a serious hazard to employees; it may present a risk of spreading to the community, but there is usually effective prophylaxis or treatment available)
•	Work with exposure to group 4 biological agents (a biological agent that causes severe human disease and is a serious hazard to employees; it may present a high risk of spreading to the community; there is usually no effective prophylaxis or treatment available)
•	Activities of manufacturing, handling, and using explosives
•	Work relating to open-air mining and drilling on the surface or on offshore platforms
•	Work relating to underground mining
•	Underwater (immersed) activities
•	Activities in construction sites, excavation, earth movements, and tunnels
•	Activities relating to iron and steel industry and shipbuilding
•	Production or significant use of compressed, liquefied or dissolved gases
•	Work which produces elevated concentrations of silicon powder
•	Work with high voltage electrical hazards
•	None of the above

Q.10 At this workplace, are any of the following particularly hazardous activities (included in Appendix I of the

C. BUSINESS MANAGEMENT

Q.11 Rank the following factors by the extent to which they influence, in your opinion, the <u>current business strategy</u> of your business.

Rank taking into account that in the row that appears 1st, you should indicate the aspect you feel is most important, in the row appearing 2nd should be placed the aspect you consider second in importance, etc. For example, if you feel that the most important aspect is is "e", you should enter "e" in the first row: 1st _e_ and so on.

		Order from most to least important
a.	Increasing productivity	
b.	Improving the quality of the product or service	
C.	Developing new products or services	
d.	Reducing labour costs	
e.	Reducing production or distribution costs	
f.	Improving the management of occupational risk prevention	
g.	Improving the business' image	
h.	Promoting research, development, and innovation	
i.	Greater commitment to environmental sustainability	
j.	Other. Specify:	

Q.12 At this workplace, are any of the following management tools used in the business' activity?

	YES	NO	NO, but we are considering it
Total quality management (TQM)			
Quality circles or problem-solving groups			
Multi-skilling employees			
Independent work teams			
Adjusted production ("just in time")			
Adjusted supply ("just in time")			
Subcontracting and/or outsourcing of the core business' activities			
Schedule flexibility			
Remote/distance work (telework)			
Compensation based on employee's performance			
Other. Specify:			

Q.13	Does your business have any management system for safety and health at work?
	• No
	No, but we are considering it
	Yes, based on technical specification OHSAS 18001
	Yes, based on another system. Specify:
Q.14	At this workplace, is there a risk of? (MULTIPLE RESPONSES ARE POSSIBLE)
	Work-related accidents
	Diseases caused by chemical, physical, or biological agents
	Muscular-skeletal problems associated with postures, strains, or movements
	Stress, depression, anxiety Other dispense or silments related to work
	Other diseases or ailments related to work
	In this workplace, no risks exist
Q.15	In <u>your business</u> , has the health and safety situation had any of the following consequences? (MULTIPLE RESPONSES ARE POSSIBLE)
	Written warning or penalty for one or more employees
	Strikes or workers' protest
	Proposed penalties by the Labour and Social Security Inspectorate
	Charges filed against an executive or middle manager in a legal proceeding
	 Additional charge added to Social Security benefits for employees who suffer accidents or diseases.
	Other. Specify:
	None of the above
	None of the above
D .	PARTICIPATION BODIES
D .	TAKTION ATION BOBIES
Q.16	At this workplace, is there any Prevention Representative representing employees?
	• Yes
	No → SKIP TO Q. 22
Q.17	If yes, how many Prevention Representatives are there in this centre?
	Men Women Total
	No Prevention representatives
Q.18	Has/have the Prevention Representative(s) received training on health and safety at work since their appointment?
	• Yes, all
	• Yes, some
	• No
Q.19	At this workplace, is there a Health and Safety at Work Committee?
	• Yes
	No → SKIP TO Q.22
Q.20	In the last twelve months, how many times has this Health and Safety Committee met?
	• None
	• One
	• Two
	• Three
	• Four
	More than four

Q.21	At this workplace, consulted?	on which	aspects	related	to health	and	safety	at	work a	are	employees	or	their	represe	entatives
							_								1

		Employees	Prevention representatives
•	Risk assessment		
•	Introduction of new technologies		
•	Selection of work equipment and/or personal protective equipment (PPE)		
•	Organisation of occupational risk prevention		
•	Training organisation		
•	Selection of external prevention service		
•	Selection of the mutual insurance company for accidents at work and occupational diseases		
•	Workplaces free of hazards for pregnancy		
•	None of the above		

RE	UU.												
		s busi	<u>iness</u> , wh	nat staf	f or resou	irces are	in place to	prevent	occupatio	onal risks?	(MULT	IPLE RES	SPONSES A
1.		,	inece own	or has (designated	one or mo	ore employe	ae raenan	eible for o	ccupationa	l riek nre	vention	
2.					-		ervice	-		-			
3.													
4.													ce company
	aco	cidents	s at wo	rk and	l occupat	ional dise	ases)						
5 .				-	-		e task of risk						
6.							nation of bus						
7.			•		, ,		tion compani	•					
8.							preventive reing of extra-						ocesses that
			None	of the a	hove								
			many de	Signate	a c ilipioy	ees appoi	nted by the	business	o Owner a				
			many de	signate	a employ	ees appoi	Men		omen	Total			
			l° designa			ees appoi	•						
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IF M	: TH	N E AN : (ED IN Did t	l° designa SWER IS I Q. 22 (O	ted emp NONE	oloyees (0) MOVE S 2 AND/O	 E ON TO ¹ R 4) OR O	Men THE NEXT NCE THESE	WESET OF (EARE CO	omen QUESTIOI MPLETE, ence in he	NS CORREMOVE ON sealth and s	ESPONE TO Q. 3	DING TO 1.	THE OPTIO
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IF M Q.	: TH IARk 24	N E AN: (ED IN Did t appo	swer is a swer i	NONE PTIONS Inate en designa No Yes,	No Yes, traini Total ated empl less than	ON TO	Men THE NEXT NCE THESE ining and/c	SET OF (E) ARE CO	QUESTION MPLETE, Price in he No des emple	NS CORREMOVE ON sealth and seignated oyees	ESPONE TO Q. 3 safety a	DING TO 1. t work w	THE OPTIO
IF M Q.	: TH IARk 24	N E AN: (ED IN Did t appo	swer is a swer i	MONE PTIONS Inate en designa No Yes,	No Yes, traini Total less than basic leve	ng rience ng and exp oyee(s) re 30 hours	Men THE NEXT NCE THESE ining and/o	SET OF () E ARE CO or experie	QUESTION MPLETE, Price in he No des emple	NS CORREMOVE ON sealth and seignated oyees	ESPONE TO Q. 3 safety a	DING TO 1. t work w	THE OPTIO
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E.2 For those who answered "The company has an internal prevention service" (option 2 of Q. 22).

Q.26	Of the people who make up this self-managed	l preventio	n service, hov	w many carry out?
		Men	Women	Total
•	High level functions			
•	Intermediate level functions			
•	Basic level functions		-	
Q.27	Of the persons of the <i>internal prevention</i> specialties do they perform? (MULTIPLE RESE			
	147. 1. 1			
•	vvorkplace safety			
•	Workplace safety Industrial hygiene			
•	Industrial hygiene Ergonomics and psychosociology			
•	Industrial hygiene			

E.3 For those who answered that "An external prevention service is used" (option 4 of Q. 22).

Q.28	With what entity	has your business	contracted the external	prevention service?
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With the Prevention Company associated with your mutual insurance company for accidents at work and occupational diseases

- With other external prevention services....
- With both.....

Q.29 What preventive specialties and/or preventive activities do you have contracted with the external prevention service and indicate in each case with which type of entity you have them contracted?

Mark with an X the preventive specialty(ies) and/or preventive activity(ies) you have contracted, placing each X according to the type of entity with which you have them contracted. As it is possible to have contracts with various different specialised entities, to distinguish them, they have been named as A, B, and C. In the case that you only have contracts with one specialised entity, place the X in the box corresponding to column A.

		Type of	entity		
	Preventive Specialty	Prevention Company associated with your		er exter ition ser	
		insurance company	Α	В	С
Preventive Specialty	Workplace safety Industrial hygiene Ergonomics and psychosociology Occupational medicine.				

(continued...)

(continued...)

		Type of	Entity		
	Contracted prevention activities	Prevention Company associated with your		er exter	
		insurance company	Α	В	С
Prevention activities	 Elaboration of a prevention Plan. Planning the preventive activity. Creating documentation derived from the prevention Plan. Risk assessments and their updates. Follow-up and verification of the efficiency of preventive measures implemented. Specific medical surveillance The external prevention service acting as a mandatory presence of preventive resource. Coordination of business activities in preventive matters. Information for employees. Periodic checks on working conditions and employee activities. Accidents at work investigation. Emergency action measures. Annual report of preventive activities. Other. Specify: 				

Q.30 In general terms, rate the degree of satisfaction of your business with the following actions of the external prevention service(s) with which you have contracts:

	Very satisfied	Satisfied	Somewhat satisfied	Not at all satisfied
Ease of carrying out consultations				
Speed of response				
Compliance with contracted activities				
Compliance with the planning foreseen				
Time dedicated				
Applicability of solutions and preventive measures recommended				

FOR ALL

F. OCCUPATIONAL RISK PREVENTION ACTIVITIES

Q.31 At this workplace, has an assessment of risks to the safety and health of employees been made?

	In the whole centre	
Yes, it has been made	In part of the centre	
a Nie it has not been meede	But it is foreseen	→ SKIP TO Q. 35
 No, it has not been made 	It is not foreseen	→ SKIP TO Q. 35
It is currently being made		→ SKIP TO Q. 35

P.32b Question deleted in this questionnaire

Q.32 At this workplace, indicate if the risk assessment has been updated when these risks may have been affected by:

	Yes, it has been reviewed	This circumstance has not occurred	No
The selection of work equipment			
The selection of chemical substances/compounds			
The modification of the facilities or conditions of workplaces			
The change of working conditions			
The incorporation of an employee whose personal characteristics or known medical status have made them particularly sensitive to workplace conditions			
Negative health effects have resulted (accidents and/or diseases)			
 When noted, through periodic checks, that preventive activities are inadequate or insufficient 			

P.33b	Question	deleted i	in this	questionna	aire

Q.33	Are employees informed of Yes			affecting their job	or function?	
	No	→ SKIP TO Q	2. 36			
P.34b	Question deleted in this	questionnaire				
Q.34	How and by whom are emp	oloyees informed of	the results of	risk assessments	affecting their job	or function?
		The business owner/manager	Direct supervisors	Prevention representatives	Technicians of the Prevention Service	Designated employees
	Verbally					
	In writing					
Q.35	Yes, physicals relat	rkplace been offere alsed specifically to thei	r occupational r	risks		P TO Q. 38
Q.36	Where are these medical c	heck-ups carried οι	it? (MULTIPLE	RESPONSES ARI	E POSSIBLE)	
	In the facilities of theIn a Mobile UnitIn the facilities of the	e external prevention Internal Prevention Is temporarily allocate	service/Prever	ntion Company		

Q.37	Indicate what other activities related to occupational risk prevention have been implemented or are being implemented
	at this workplace:

	Yes	It is foreseen	No
Elaboration of the prevention Plan			
Planning the preventive activity			
Establishing priorities and checks on the efficiency of preventive activities			
Definition of emergency measures			
Practices derived from the emergency plan (evacuation simulations)			
Drafting a self-protection plan			
Training in workplace health and safety			
Information on occupational risks and measures adopted			
Work accident investigations			
Assigning to supervisors the responsibility of including prevention in all decision-making			
Other. Specify:			

Q.38 During the last two years, indicate if the following aspects have been assessed at this workplace, and if yes, if measures have been adopted:

	Has NOT been		s, it has been assessed e measures been adop	
	assessed	Was not needed	No, but we are considering it	Yes
Safety of machinery, equipment, materials, and work facilities				
Hazardous, noxious, or toxic chemical products or substances				
Working postures, physical strains, and repetitive movements				
Biological agents (bacteria, protozoa, viruses, fungi, and parasites)				
Physical agents (noise, vibrations, radiation, temperature and humidity, etc.)				
Workplace design (furniture, space, surfaces etc.)				
 Psychosocial factors and organisational aspects (work hours, breaks, rhythm, stress, etc.) 				
•				

P.39b Question deleted in this questionnaire

ONLY FOR THOSE WHO ANSWERED THAT THEY HAD AN "OTHER (EXTERNAL) PAYROLL" IN Q. 5.

Q.39 In the case of corporate concurrence (presence of employees from various companies at the same workplace), indicate what coordination measures are taken at your workplace:

	YES	NO
Exchange of preventive information among concurrent companies		
Periodic meetings between concurrent companies		
Joint meetings of the Health and Safety Committee, Business Owners, and Prevention Representatives		
Imparting joint instructions appropriate for existing risks		
Joint establishment of preventive measures and procedures		
Existence of a Coordinator for preventive activities		
Other. Specify:		

P.40b Question deleted in this questionnaire

FOR ALL

40	Duri	ng tl	ne iasi	two year	s, mav	- u	anning			ouitii uii	id safety	at work		u ut tillo t	workplace?
		•	Yes												
		•	No			\rightarrow	SKIP	TO Q. 45	5						
.41	Wha	t gro	oups a	t this wo	rkplace	e receiv	ed this	training	j?						
													YES	NO	DO NOT
ŀ		Oroc	no who	specifica	ally oor	ry out b	oolth on	d aafaty	function	200					EXIST
-							eailii aii	u salety	TUTICLIOI	115					
-				gement (e											
-				upervisor	s (midd	dle man	agemen	it)							
				oloyees											
	• 5	SubC	ontract	personne	el										
.42	Wha	t ha	s/have	been the	reaso	n(s) fo	r said h	ealth an	d safet	ty at wo	rk trainii	ng? (MUL	TIPLE R	ESPONS	ES ARE POS
		•	Hirina ı	new empl	ovees.										
				ing preve											
			-	ge in the				-	-						
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				st by emp											
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			Genera			of trainir	a on the								
			Other.	-	ineni (of trainir	ng on the								
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Q.45 Regarding the NEW machinery acquired in the last two years:

	The majority YES	The majority NO	Do not know
Did it carry the "CE" mark?			
Was it accompanied by a "CE" declaration of conformity to the machinery safety directive?			
Did it include an instruction manual in Spanish?			

Q.46	For the acquisition of machinery or work equipment, are purchase specifications established (terms and conditions) in
	which the intended use(s) and the conditions under which the machinery or work equipment will be used are clearly
	defined, as well as the requirement to abide by applicable regulation?

•	Yes, almost always	
•	No, almost never	→ SKIP TO Q. 49

Q.47	For the acceptance of machinery, before it is put into service, is there a receiving system in place for the equipment in
	which it is verified whether the specifications of the terms and conditions are met and that the applicable regulation is
	complied with?

•	Yes, almost always
•	No, almost never

H. NEGATIVE HEALTH EFFECTS

Q.48 In the last two years, indicate the number of accidents at work (excluding "in itinere" accidents) and diseases occurring at the workplace:

"In itinere" accidents include those accidents that took place on the way from the employee's residence to the workplace and from the workplace to his or her residence. If the answer is none, please mark a 0 on the corresponding blank.

•	Minor accidents resulting in sick leave
•	Serious accidents
•	Fatal accidents
•	Occupational diseases
	No work-related accident or illness

Q.49 Distribute the number of affected employees based on their progress in the business following the accident or illness.

		Minor accidents resulting in sick leave	Serious accidents	Work-related diseases
•	The affected employee was isolated from the risk and moved to another workplace			
•	The workplace was modified and the affected employee remained at the same workplace			
•	The affected employee continued in the same workplace without any modification being carried out			
•	The affected employee is still on leave as a result of the work-related accident or illness			
•	The affected employee left the business at their own request			
•	The affected employee left the business following the evaluation of Social Security INSS/EVI (disability)			
•	The affected employee left the business due to other circumstances			_
•	The victim died as a result of the accident or illness			

Q.50	Indicate what persons or entities inv	estigated said accidents and/or d	liseases and the number	investigated in each
	case.			

	Accidents at work leading to sick leave (minor and serious)	Occupational diseases
Has not been investigated.		
Enterprise personnel (including Designated Employee, Internal prevention service, and Joint prevention service)		
External prevention service		
Labour and Social Security Inspectorate		
Technical body of the Autonomous Community.		
Other. Specify:		

	FOR THOSE WHO HAVE REPORTED HAVING HAD ACCIDENTS (MINOR, SERIOUS, OR FATAL) AT THE KPLACE IN THE LAST TWO YEARS (Q.48)
Q.51	Indicate, from the following options, what the primary causes were of the accidents that took place at your workplace in the last two years: (MULTIPLE RESPONSES ARE POSSIBLE)
	Uncovered openings or holes, stairs or platforms in disrepair. Lack of space, of cleanliness, or disorder Inadequate or poor maintenance
Q.52	Are data available on the annual economic costs incurred by these accidents? • Yes
	Insured costs: premiums with the mutual insurance company for accidents at work and occupational diseases or INSS (Social Security)
	Uninsured costs for time lost by colleagues and supervisors
	Uninsured costs for first aid
	Uninsured costs for damages to facilities, equipment, and materials
	Uninsured costs for administrative penalties and legal proceedings
	Uninsured costs for reduced production
	Uninsured costs for damage to image and market share loss
	Costs of activities related to occupational risk prevention
	Other uninsured costs. Specify:

FOR ALL

I. GENERAL ASSESSMENT

	of the regulation on a	Scale of 1 to 5			
	Easy to apply				Difficult to apply
	Adequate				Excessive
	Circula				Commission
	Simple				Complex
	Profitable				Not very profitable
	Oriented towards all economic sectors				Oriented towards the industrial sector
	Oriented towards all payroll sizes				Oriented towards larger businesses
	Efficient				Inefficient
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THANK YOU VERY MUCH FOR YOUR CO-OPERATION